

# Schiedsgerichtshof



## Efficient Dispute Resolution

From Business – For Business



Photo: Werner Schuering

Conflicts are part of everyday business – both nationally and internationally. Arbitration proceedings offer an attractive alternative to traditional court proceedings, including for smaller and mid-size companies. All companies benefit from fast, flexible, and clearly structured proceedings with experts as arbitrators.

“We have established the Arbitration Court at the German Chamber of Commerce and Industry to offer you a secure and modern framework for your arbitration proceedings, available in German or English. Our services are open to all companies. You will benefit from the network of the 79 Chambers of Commerce and Industry across Germany, as well as the German Chambers of Commerce Abroad, with over 150 locations in 93 countries worldwide.”

Dr. Helena Melnikov  
Chief Executive Officer of the DIHK

### Reach Out to Us

We will accompany you through your proceedings every step of the way. Here, decades of CCI experience in alternative dispute resolution meet innovative digital procedural processes. This reduces administrative effort and shortens the duration of the proceedings.

Talk to your contractual partner about including the SGH Arbitration Clause in your agreement or enter into a separate arbitration agreement so you are well prepared in the event of a conflict. SGH boilerplate clauses can be found on the SGH Website.



Here you can directly access the website of the Arbitration Court at the German Chamber of Commerce and Industry (SGH).  
<https://schiedsgerichtshof.de/eng/>

# The advantages of Arbitration

Arbitration jurisdiction was developed by merchants as an alternative to state court proceedings and is recognized worldwide. It enables parties to have their disputes settled in a legally binding manner by specialized arbitrators of their choosing, in a single instance.

## Company-Related Procedures

Arbitration proceedings for commercial disputes offer the highest level of flexibility, as they can be tailored to the parties' individual needs. From the choice of applicable law and arbitrator to the seat of arbitration and the sequence of proceedings, the framework conditions can be individually designed. This enables an efficient, time-saving, and practical resolution of the dispute, tailored to the parties' specific needs.

## Confidentiality

Proceedings shall be treated as strictly confidential by the arbitrators, parties, and other persons involved. Hearings are

not held in public. This protects your company's trade secrets and sensitive business relationships — an advantage many companies consider essential.

## Expertise

Arbitrators can be chosen by the parties based on specific legal knowledge and sector experience. They are required to maintain independence and impartiality to ensure fair decisions.

## Enforceable Nationally and internationally

This is a particular advantage for an export-oriented economy: arbitral awards are enforceable not only in Germany in over 170 countries as well.



Prof. Dr. Stephan Wernicke  
Chairman of the SGH

Photo: Nils Hasenau

"SGH arbitration proceedings offer a fast, cost-effective, and confidential alternative to traditional court proceedings. Thanks to full digitalization, flexible procedural design, and the international enforceability of arbitral awards, they present an attractive way for companies to resolve disputes efficiently."



Dr. Christian Groß  
Managing Director of the SGH

Photo: Hans-Christian Plambeck

"Through the SGH, we offer efficient dispute resolution both nationally and internationally — embedded in the strong network of the CCI organization."

# Advantages of SGH Arbitration Proceedings

You benefit from confidentiality, speed, flexibility, and enforceability in arbitration proceedings. By using the SGH arbitration clauses, the SGH Arbitration Rules apply, allowing proceedings in German or English. They also ensure a structured sequence and clearly defined, practice-oriented proceedings. The SGH team supports you in selecting arbitrators with the expertise and sector experience relevant to your specific dispute.

## Digitalization

Applications and case administration take place online. Our Procedure Management Platform ("PMP") enables participation by all parties, regardless of location – a particular benefit for international disputes. Documents relevant to the proceedings are viewable at any time and from any location.

## Speed

Our firm deadlines and structured procedural management enable a decision within 12 months – or within 6 months for fast-track proceedings.

## Video proceedings

To expedite proceedings, parties can participate in video hearings, reducing travel and logistical burdens.

## Cost Control

Arbitrator fees and SGH's processing remuneration are fixed according to a set schedule. A party's claim to reimbursement of its proceedings is limited.

A second instance can incur no further costs. You can find a cost calculator for estimating proceedings costs on SGH website.

## Quality Assurance

CCI's and AHK's in-house counsel may accompany the proceedings. To help insure quality and enforceability, the SGH can suggest changes to arbitral awards, while the arbitral tribunal retains full freedom to decide.

## Mediation

Parties may attempt to settle out of court through mediation at any time. A neutral mediator will support the parties in developing a joint solution.

## Regional Support

Where a CCI or AHK has been recognized by the SGH, the parties may agree to have the proceedings administered by that chamber. You can find the relevant boilerplate clause on the SGH website.



## Conflict Navigator

Use our conflict navigator if you are uncertain whether arbitration is the appropriate dispute resolution method for your needs. By answering a few questions, you will be guided toward a suitable solution, including boilerplate clauses. You can find the conflict navigator on the SGH website at ([www.schiedsgerichtshof.de](http://www.schiedsgerichtshof.de)).

The image shows the 'Cost Calculator' web interface. It has two input fields at the top: 'Number of parties' (set to 2) and 'Number of Arbitrators' (set to 1). Below these are two input fields for 'Gegenstandswert Klage (in €)' and 'ggfs. Gegenstandswert Widerklage (in €)', both set to 0.00. A table below shows the costs: 'Remuneration for Sole Arbitrator' at 1,400,00 €, 'Processing fees' at 500,00 €, and 'Total (net)' at 1,900,00 €.

## Cost Calculator

Use the cost calculator on the SGH website ([www.schiedsgerichtshof.de](http://www.schiedsgerichtshof.de)) to calculate estimated proceeding costs.



## CCI Expert Register

Publicly certified and sworn experts may be appointed as experts and advisors to the arbitral tribunal. They may also serve as associate arbitrators on a collegial arbitral tribunal. The nationwide CCI Expert Register ([www.svv.ihk.de](http://www.svv.ihk.de)) provides an overview of qualified and independent experts who are publicly certified and sworn in their respective fields.



"The SGH has access a broad pool of arbitrators and the expertise of the CCI organization."

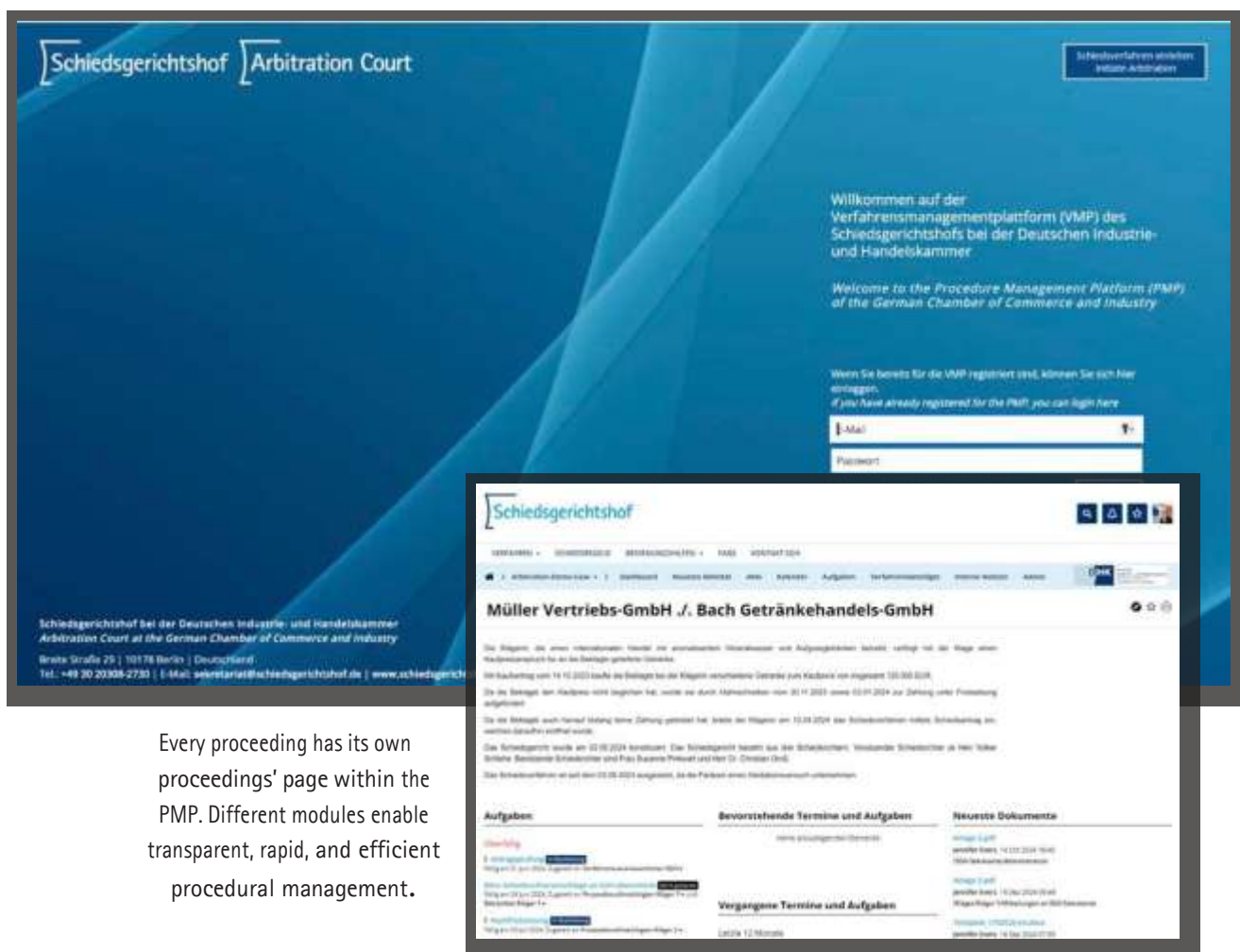
Christian Graf  
Deputy Chairman of the SGH

Photo: Nils Hasenau

# Digital Proceedings Process

The exchange of pleadings and the administration of proceedings take place digitally via SGH's Procedure Management Platform ("PMP"). This gives you access at any time and from any location to all procedurally relevant documents and information. To initiate SGH arbitration proceedings, a digital arbitration application form is available on the PMP ([www.vmp-sgh.de](http://www.vmp-sgh.de)) and on the SGH website ([www.schiedsgerichtshof.de](http://www.schiedsgerichtshof.de)).

## PMP Landing Page



Every proceeding has its own proceedings' page within the PMP. Different modules enable transparent, rapid, and efficient procedural management.

"In implementing the PMP, we placed the highest priority on data protection and data security."

Jennifer Evers  
Head of SGH Case Management and IT-Project Management

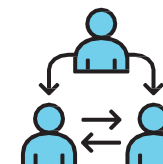
Photo: Nils Hasenau

## SGH Boilerplate Clauses

SGH recommends that all companies review whether it makes sense to include alternative conflict resolution through mediation and/or arbitration proceedings in their b2b-contracts. Often conflicts can be resolved amicably and efficiently. SGH offers the following boilerplate clauses:

### Arbitration Clause:

"All disputes arising out of or in connection with the present contract or in regard to its validity shall be finally settled under the Rules of Arbitration of the Arbitration Court at the German Chamber of Commerce and Industry while excluding ordinary legal proceedings."



### Mediation and Arbitration Clause:

"In the case of a dispute arising out of or in connection with the present contract or in regard to its validity, the parties are obligated first to engage in mediation proceedings pursuant to the provisions of the Chamber of Commerce and Industry ... [please state desired Chamber of Commerce and Industry (CCI) which offers mediation]."

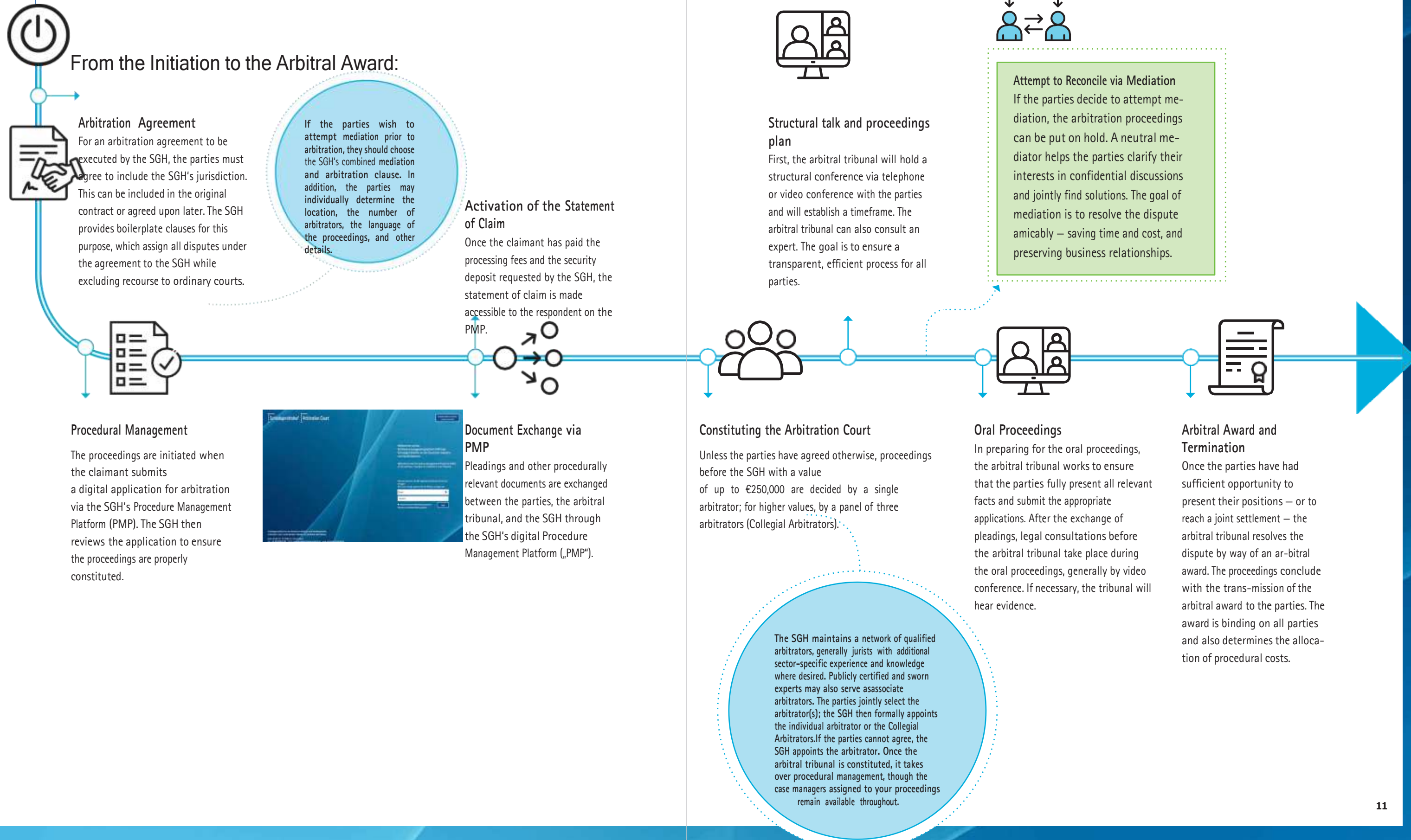
If the parties should not have come to an agreement within 6 weeks following the initiation of the mediation proceeding, then each party may file a request to initiate arbitration proceedings under the Rules of Arbitration of the Arbitration Court at the German Chamber of Commerce and Industry. All remaining disputes shall then be finally settled under the Rules of Arbitration of the Arbitration Court at the German Chamber of Commerce and Industry while excluding ordinary legal proceedings."



The boilerplate clauses, optional supplements, and further documents are available for download here.

<https://schiedsgerichtshof.de/eng/dokumente/sgh-musterklauseln/>

# Process of the SGH Arbitration Proceedings



## Arbitration Court at the DIHK (SGH)

### Executive Board:

Prof. Dr. Stephan Wernicke  
Chairman of the SGH

Christian Graf  
Deputy Chairman of the SGH

### Managing Director:

Dr. Christian Groß

### Administrative Office:

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For readability, we use the masculine form throughout this document.  
All references are intended to apply to individuals of all genders.

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Photo: DIHK / Sven Ehling